



Springfield Civic Association

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<http://springfieldcivic.org>

Dear Concerned Residents:

As Springfield's civic association, we encourage residents who live in the community to be part of the solutions that make Springfield safe, secure, clean, healthy, and an attractive place to live. The Springfield Civic Association is not a homeowners' association and we have no jurisdiction over property appearance and zoning issues. While we are not a part of the county government or local businesses, we can facilitate, support, and advise our residents. The SCA is limited in authority but rich in abilities to influence that authority and inform and empower you, our residents.

Do you have a complaint or are you concerned about property appearance and zoning issues in your neighborhood? If so, please find a suitable contact number listed in this document and call the number.

The SCA is a diverse organization of volunteer residents who live in or own property in the central Springfield area. The boundaries are from I-95 west to Accotink Creek and from I-495 south to Old Keene Mill Road. The SCA works with residents, community-based organizations, businesses, religious organizations, service providers, and Government, which includes police, fire, and schools, to improve the resiliency, vitality, and appearance of the community.

The SCA relies on our residents and their membership dues. We understand that many people are busy and cannot always participate in activities, events, or meetings – but we encourage you to try. Your \$15 annual dues entitles you to receive a newsletter five times a year, published bi-monthly, and allows members to learn about what is going on in our community. The SCA also conducts community forums and sponsors special events intended to bring people together and celebrate community life.

Few other associations can provide this service. Our low membership fee can be sustained only because of our dedicated and civic-minded volunteers. Many people belong to special organizations that serve individual interests or personal needs. The Springfield Civic Association is your organized voice in the community. It addresses our common needs and concerns.

Please join the association by visiting <http://springfieldcivic.org> and clicking Membership Application on the Home Page and help make your community the best place to live. Be part of the solution to make Springfield the best community possible for our families. In our fast-paced society, with multiple priorities and competing needs, it is paramount that we know our neighbors and help each other.

We hope the information below will assist you with concerns you may have and to use for future reference. Let us know if you need further assistance. Please help us make our Springfield neighborhood a better place to live.

Tawny Hammond, President
Springfield Civic Association
October 2006

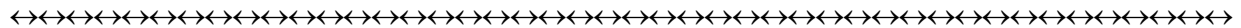
Whom do you call for assistance?

Fairfax County has adopted regulations to promote public health, safety, and welfare. Listed below are the most common neighborhood problems and the agencies responsible for addressing them.

If you are affected by one of these problems, and wish to register a complaint, please call the phone number listed below. Be prepared to give your name, address, phone number, and the best time to contact you. Please call in only those complaints that directly affect you.

Upon receipt of your complaint, staff will:

- Contact you if additional information is needed prior to conducting the inspection,
- Inform you about the results of the inspections,
- Take action, if violations are found, to gain compliance in a reasonable amount of time, and
- Keep you informed as progress occurs and let you know when the matter has been resolved.



Fairfax County Contact Numbers

Type of Problems	Agency	Phone
Construction:		
<ul style="list-style-type: none"> • Construction without required permits • Illegal removal of trees and clearing of land 	Code Enforcement Division <u>Public Works and Environmental Services</u>	703-324-1937
Home Business:		
<ul style="list-style-type: none"> • Businesses conducted from a home (some home businesses are allowed with a <u>Home Occupation Permit</u>) • Applying for and/or current status of <u>Home Occupation Permit</u>, Non-Residential Use Permits (NON-RUP) 	Zoning Enforcement Branch <u>Dept. of Planning and Zoning</u>	703-324-1300 TTY 711
	Zoning Permit Review Branch <u>Dept. of Planning and Zoning</u>	703-222-1082 TTY 711
Housing:		
<ul style="list-style-type: none"> • Apartments in a single family home and/or too many unrelated people living in a home 	Zoning Enforcement Branch <u>Dept. of Planning and Zoning</u>	703-324-1300 TTY 711
Property Maintenance:		
<ul style="list-style-type: none"> • Abandoned/blighted properties 	<u>Blight Abatement Program</u> Housing and Community Development	703-246-5179
<ul style="list-style-type: none"> • Building code violations 	Code Enforcement Division <u>Public Works and Environmental Services</u>	703-324-1937
<ul style="list-style-type: none"> • Structures unsafe, dilapidated, or in disrepair • Unsanitary living conditions • Overcrowding • No heat • No running water • Electrical system hazard • Inadequate light • Inadequate ventilation • Plumbing problems • Unsafe basement bedrooms 	<u>Health Department</u>	703-246-2300
Property Maintenance: (Cont)		

<ul style="list-style-type: none"> • Roach or mouse infestations • Rats • Hoarding • Mosquitoes • House flooding • Sewage backup • Overflowing garbage and trash • Discarded tires • Vacant dwellings unsecured/open to entry 		
<ul style="list-style-type: none"> • Grass in excess of 12 inches on residential lots of less than ½ acre <u>Grass Height Complaint Form</u> 	Environment and Facilities Inspection Division <u>Public Works and Environmental Services</u>	703-324-1931
<ul style="list-style-type: none"> • Junk and debris in yards 	Zoning Enforcement Branch <u>Dept. of Planning and Zoning</u>	703-324-1300 TTY 711
<ul style="list-style-type: none"> • Snow removal on public streets 	<u>Virginia Department of Transportation (VDOT)</u>	703-383-8368
Storm water:		
<ul style="list-style-type: none"> • Drainage/Flooding 	Maintenance and Storm water Management <u>Public Works and Environmental Services</u>	703-934-2800
Vehicles:		
<ul style="list-style-type: none"> • Commercial vehicles parked in residential areas on street 	<u>Police Department</u>	703-691-2131
<ul style="list-style-type: none"> • Commercial vehicles parked in residential areas on private property 	Zoning Enforcement Branch <u>Dept. of Planning and Zoning</u>	703-324-1300 TTY 711
<ul style="list-style-type: none"> • Inoperative vehicles on residential property – five vehicles or less 	<u>Police Department</u>	703-280-0587
<ul style="list-style-type: none"> • Inoperative vehicles on residential property – more than five vehicles 	Zoning Enforcement Branch <u>Dept. of Planning and Zoning</u>	703-324-1300 TTY 711
<ul style="list-style-type: none"> • Vehicles parked on front lawn for longer than 48 hours 	Zoning Enforcement Branch <u>Dept. of Planning and Zoning</u>	703-324-1300 TTY 711

Notes:

1. Complaints regarding Zoning or Noise Ordinance issues may be registered by calling the Zoning Enforcement Branch at 703-324-1300 (TTY 711) or you may use its [online complaint form](#). Please call if you are unsure of where to register your complaint.
2. Source for the above phone contact numbers: <http://www.fairfaxcounty.gov>.

